

## Warranty

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**The two-year limited consumer warranty of this product is covered by Powerplay Corporation.**

This product has a 2 (two) year limited consumer warranty. Please read the following carefully to understand what the warranty entails:

This product is under warranty to the original retail consumer against defects in material and workmanship for a period of 2 (two) years. This limited two-year warranty applies only to products used in consumer applications and is void in rental or any commercial application. Reasonable care must be used in conformity with safety, assembly, operation and maintenance instructions in the owner's manual. Failure to follow these instructions will void this warranty. The warranty is not transferable or assignable.

This warranty does not cover commercial use, improper maintenance, normal wear, unauthorized alterations, misuse, accidents, product failure due to external causes and neglect.

This warranty covers replacement parts due to defects in parts, materials, and workmanship found to be defective through normal use. This warranty gives you special legal rights and you may also have other rights which vary from state to state.

### Warranty Process

Keep your original receipt of purchase in case of warranty claim. If your power washer develops a problem, contact Customer Service:

- Contact Customer Service by calling our toll-free number at 1-855-770-7529 extension 252 or email us at, [custserv@powerplaypro.com](mailto:custserv@powerplaypro.com). Customer Service is available Monday - Friday 8:00 a.m. to 4:00 p.m. Eastern Standard Time (EST). A customer service representative and/or technician will work with you to fix the problem.

If the power washer needs to be returned for repair, shipping costs to the company must be paid by the customer.

**A Return Merchandise Authorization (RMA) Number will be issued for the return.** Upon receiving the power washer, the company will repair or replace the unit. We will send the unit back to customer at no charge.

Please note: Power washers sent to the company **without an RMA Number will NOT be accepted** and shipped back at the expense of the sender.

### Return address:

Powerplay Corporation  
1850 Boulevard Hymus  
Dorval, Quebec H9P1J7  
Canada